



Exchange for items listed below.
 see reverse side to specify shipping instructions Please provide a refund.

Order #

RETURN QTY	RETURN STYLE # AS LISTED ON INVOICE	REASON CODE	→	NEW QTY	NEW STYLE #	NEW SIZE	NEW COLOR	DESCRIPTION	PRICE
			Please provide exchange information to the right.						
				→					

PLEASE SELECT RETURN REASON CODE TO HELP US IMPROVE OUR SERVICE TO YOU.

TOO BIG	TOO SMALL	QUALITY/SERVICE
1 CHEST/BUST	9 CHEST/BUST	17 DEFECTIVE
2 WAIST	10 WAIST	18 INCORRECT ITEM SHIPPED
3 SEAT/HIP	11 SEAT/HIP	19 ARRIVED TOO LATE
7 OVERALL SIZING	15 OVERALL SIZING	20 COLOR
8 TOO MUCH COVERAGE	16 TOO LITTLE COVERAGE	21 STYLE
		22 FABRIC
		23 CHANGED MIND

Shipping & Processing
 In a hurry? Add \$6.00 extra for
 2 Day delivery. US only.

FREE

**SEE
 REVERSE
 SIDE**

About Us

Our Mission:

Our mission is to offer luxurious fashion designed for women to love and express themselves in whichever lifestyle they lead. At creation L we are proud to present you with our exclusive collections, special offers and extraordinary sales. Browse online, in our catalog or even through our social media and discover the perfect eye-catching outfit that gives you excellent value for you money. With creation L, you can get the latest high quality designs delivered directly to your home.

What creation L has to offer:

creation L offers the latest fashion and classic styles for mature women. From elegant & sophisticated to comfortable & sporty, we offer a versatile collection and the perfect fit for every woman. That is why we offer sizes ranging from 4 to 22 as well as petite sizes. You will find a wide variety of colors in our selection of blouses, elegant dresses, tops, jackets and a lot more.

Exchanges & Returns

Thank you for shopping with creation L. It is important to us that you are completely satisfied with your purchase. If for any reason you find it necessary to exchange or return any item, please follow the simple directions below or visit **creationL.com** for more details.

- 1) Return your item within 90 days and include this form for a prompt exchange or refund. Merchandise must be in a new and unused condition.
- 2) Complete bottom portion of invoice (see reverse side) that was included with your package and indicate if you prefer an exchange or refund. If you need to **EXCHANGE** any of your items we will ship your new order to you **FREE** regardless of the number of items you order.
- 3) Indicate a return reason code next to the item you are exchanging or returning to provide us with valuable feedback.
- 4) If you are paying the balance of an exchange with a credit card that is different from what was used on the original order, please contact customer care at **1-888-509-2269**.

If requesting a refund, we will credit your original method of payment. It is not necessary to provide your credit card number.

- 5) Send your return back to creation L using the pre-paid label enclosed in your package or by insured USPS mail or UPS. The fee for shipping the package back to création L is the responsibility of the customer.

Returns should be sent to:
creation L Returns Department
8115 St. Andrews Ave.
San Diego, CA 92154

Convenient Prepaid Return Label

For your convenience, creation L has provided a prepaid return label located in your package. If you choose to use the return label you have the option to ship it back to us via UPS or USPS. Your choice! Simply peel off the label for the carrier you choose, place the label on your package and follow the return instructions located on the back of the return label. Please note that use of the prepaid return label will result in a \$6.95 deduction from your refund/exchange credit. For your reference, be sure to keep the peel off tracking number located just below the label you selected to use. Not for use in Alaska, Hawaii, or Canada.

In a Hurry? Exchange by Phone

If you need your exchange right away, call and place a new order at **1-888-509-2269**. We will charge your credit card for the new order and then issue a credit when your return is received and processed. Shipping is FREE when exchanging by phone!

Specify Your Shipping Instructions Here:

(If different from billing address)

Name _____

Address _____

City _____

State _____ Zip _____

Home Telephone _____

Cell Telephone _____

E-mail _____

Additional Comments _____